CALTCM 2014

Innovation to Action Care of Wounds, Dementia and COPD

Promoting quality patient care through medical leadership and education

May 2-3, 2014

Omni Los Angeles Hotel at California Plaza Los Angeles, CA



Program Introduction

2014 is the year of QAPI (Quality Assurance Performance Improvement) implementation throughout our country. With that in mind, we have designed our meeting for practical training for key players in your facility in areas where LTC has struggled to improve quality. To help you implement QAPI, we have designed innovative case-based half-day workshops for your facility (or virtual facility) designed to help you put this new knowledge into constructive and sustainable action for the benefit of your patients.

We have purposely chosen the care of Wounds and Dementia, since these are areas where prior quality efforts have often had disappointing results. To facilitate interactive learning, we have chosen a round table format for all of our workshops.

In addition, knowing that our hospital partners are being penalized for early relapse of COPD patients, we bring to you advances in COPD care focused on reducing the 30 day relapse rate through integrated care models.

We anticipate another delightful Poster session where we will not only learn from organized presentations on facility innovation, but also have opportunities to discuss the project with the author(s).

An additional highlight will be the collegial working relationships that develop around the tables at our annual meeting.

Bring your team, enjoy the interactive learning, and return home reinvigorated for with actions that fulfill the QAPI mandates.

Program Learning Objectives

- 1. The participant will develop QAPI skills that they will then implement in specific action plans in their facilities;
- 2. The participant will identify at least 3 QAPI performance improvement projects for implementation in the coming year;
- 3. The participant will better understand models of improving care integration, the incentives for improving this care, and then make specific decisions about how they will improve care integration in their facilities.

CALTCM Annual Meeting Accreditation Statement

Continuing Medical Education (CME)

The California Association of Long Term Care Medicine (CALTCM) is accredited by the Institute for Medical Quality/California Medical Association (IMQ/CMA) to provide continuing medical education for physicians.

The California Association of Long Term Care Medicine (CALTCM) designates this Live activity for a maximum of 10 *AMA PRA Category 1 Credit(s)* $^{\text{TM}}$. Physicians should claim only the credit commensurate with the extent of their participation in the activity. This credit may also be applied to the CMA Certification in Continuing Medical Education.

This course complies with Assembly Bill 1195 Continuing Education: Cultural and Linguistic Competency.

American Academy of Family Physicians (AAFP)

This live activity, CALTCM 40th Annual Meeting: Innovation to Action: Care of Wounds, Dementia, and COPD, with a beginning date of May 2, 2014, has been reviewed and is acceptable for up to 10 Prescribed credits by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Board of Registered Nursing (BRN)

SCAN Health Plan® is a provider approved by the California Board of Registered Nursing (Provider #CEP-13453). This activity has been approved for up to 10 contact hours.

California Board of Behavioral Sciences (BBS)

Course meets the qualifications for 10 hours of continuing education credit for MFT's and/or LCSW's as Required by the California Board of Behavioral Sciences (BBS). California Association of Long Term Care Medicine (CALTCM) BBS Provider No. PCE-3077.

American Medical Directors Certification Program (AMDCP)

This course has been approved for up to 1.75 credit hours of clinical education and 8.25 credit hours of Management education toward certification or recertification as a Certified Medical Director in Long Term Care (AMDA CMD). The AMDA CMD program is administered by the American Medical Directors Certification Program (AMDCP). Each physician should claim only those hours actually spent on the activity.

Nursing Home Administrators Program (NHAP)

CALTCM Annual Meeting: Dementia Workshop has been approved by the Nursing Home Administrator Program for up to 4.0 hours of NHAP credit. Course approval number: 1699004-4399/P CALTCM Annual Meeting: QAPI Workshop has been approved by the Nursing Home Administrator Program for up to 3.0 hours of NHAP credit. Course approval number: 1699003-4403/P CALTCM Annual Meeting: COPD Workshop has been approved by the Nursing Home Administrator Program for up to 3.0 hours of NHAP credit. Course approval number: 1699003-4404/P

Continuing Pharmaceutical Education

SCAN Health Plan® is accredited by the California Accreditation of Pharmacy Education (CAPE) as a provider of continuing pharmacy education. Pharmacists completing this course on 5/2/2014-5/3/2014 will receive up to 10.00 hours of credit through SCAN Health Plan® (CAPE Provider #199). CEU credits are also accepted by the Pharmacy Technician Certification Board (PTCB) to meet re-certification requirements (please retain program brochure and the certificate in event of an audit).

This course meets multiple requirements of the California Business and professions Codes 2190–2196.5 for physician CME, including cultural competency and geriatric credits.



INNOVATION TO ACTION
Care of Wounds, Dementia and COPD

Special Acknowledgements

CALTCM would like to extend our gratitude to all our sponsors

This program is supported in part by co-sponsorships from

American Society of Consultant Pharmacists—California Chapter SCAN Health Plan®

Additional Co-Sponsorships

California Association of Health Facilities California Culture Change Coalition Coalition for Compassionate Care of California Health Services Advisory Group

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Rajneet Sekhon, MD

Karl E. Steinberg, MD, CMD

Jennifer Wieckowski, MSG

Program Faculty

Debra Bakerjian, PhD, RN, FNP

Vice Chair for FNP/PA Studies, Department of Family and Community Medicine, Assistant Adjunct Professor, Betty Irene Moore School of Nursing University of California, Davis

Mary Ellen Dellefield, PhD

Researcher, VA San Diego Healthcare System

Shawkat Dhanani, MD, MPH

Associate Chief of Staff, Geriatrics & Extended Care Director, Geriatric Evaluation & Management Unit, VA Greater Los Angeles Healthcare System Clinical Professor of Medicine, UCLA

David Farrell, MSW, LNHA

Senior Director, The Green House Project

Rebecca C. Ferrini, MD, MPH, CMD

Medical Director, Edgemoor Hospital, Santee, CA, Co-Chair, CALTCM Education Committee

Timothy Gieseke, MD, CMD

Multi-Facility Medical Director, Santa Rosa, CA; Associate Clinical Professor, University of California, San Francisco; Chair, CALTCM Education Committee

Janice Hoffman, Pharm.D., CGP, FASCP

Professor of Pharmacy Practice and Administration, Western University of Health Sciences, College of Pharmacy

Program Faculty (continued)

Jim Jordan

Administrator, Asbury Park Nursing and Rehab

Wendy Liu, RN

Registered Nurse, Edgemoor Hospital

Ken Lund

President and CEO Kennon S. Shea & Associates

James Mittelberger, MD, MPH, CMD, FACP

Chief Medical Officer, Evercare Hospice and Palliative Care/Optum, CALTCM President

Dan Osterweil, MD, FACP, CMD

Vice President/Medical Director, SCAN Health Plan; Founder of S+AGE program in Sherman Oaks; Immediate Past President of CALTCM; Associate Director and Clinical Professor in the Multicampus Program in Geriatrics and Gerontology at the UCLA David Geffen School of Medicine

Karl E. Steinberg, MD, CMD

Medical Director, Kindred Village Square Transitional Care & Rehabilitation Center, San Marcos, CA; Medical Director, Life Care Center of Vista, Vista, CA; Editor-in-Chief, Caring for the Ages; Vice Chair, AMDA Public Policy Committee; Vice President, Coalition for Compassionate Care of California, CALTCM Secretary

Jennifer Wieckowski, MSG

Program Director, Care Transitions, Health Services Advisory Group of California, Inc.

Debra Bakerjian, PhD, FNP, RN, FAANP

Senior Director for Nurse Practitioner and Physician Assistant Clinical Education and Practice Assistant Adjunct Professor

Debra Bakerjian is senior director for nurse practitioner and physician assistant clinical education and practice, as well as an assistant adjunct professor, at the Betty Irene Moore School of Nursing at UC Davis. Previously, Bakerjian was a Betty Irene Moore School of Nursing Postdoctoral Fellow with specialties in health policy and system change.

Bakerjian's research aims to maximize the role of advanced practice nursing and improve the quality of care for aging populations. Her research focuses on the role of nurse practitioners and physician assistants; patient safety and quality improvement practices in long-term care, particularly nursing homes; care transitions between acute-care facilities, nursing homes and assisted living centers; pressure ulcer prevention and management; pain management; chronic disease management in frail older adults; and interprofessional education and practice.

Bakerjian was a Pat Archbold Predoctoral Scholar and a Claire M. Fagin Postdoctoral Fellow at UC San Francisco in the Department of Social and Behavioral Sciences, where she was also an assistant adjunct professor. She earned a Doctor of Philosophy in Health Policy and Gerontology in 2006 and a Master in Science of Nursing in 1992, both from UC San Francisco School of Nursing. Her doctoral study, "Utilization of Nurse Practitioners in Nursing Homes: A Comparison with Physicians," received the 2006 Dissertation of the Year Award at UC San Francisco. Bakerjian earned a Family Nurse Practitioner and Physician Assistant certificate from the UC Davis School of Medicine in 1991 and a Bachelor of Science in Health Services Administration from the University of Phoenix in 1983. She received an Associate Degree in Nursing from Evergreen Valley College in San Jose, Calif., in 1977.

Bakerjian is active in both state and national organizations associated with the care of older adults. She serves on the board of directors for Advancing Excellence in American Nursing Homes' and on the National Quality Forum's Skilled Nursing Facility Technical Expert Panel for Serious Reportable Events and Common Formats. She is on the Health Sciences Executive Committee of the Gerontological Society of America and the Quality Measures Committee for the American Geriatrics Society. She is also chair of the Nursing Home Special Interest Group and past president of the Gerontological Advanced Practice Nurses Association and current president of the Gerontological Advanced Practice Nurses Association Foundation. She serves on the executive committee and is the incoming president of the California Association of Long Term Care Medicine. She is also a member of the advisory committee for the American Medical Director's Association Clinical Practice Guidelines.

Contact Information: Phone: (916) 734-2145 | E-mail: Debra.Bakerjian@ucdmc.ucdavis.edu

Mary Ellen Dellefield, PhD, RN

Mary Ellen Dellefield, PhD, RN is a Research Nurse Scientist at VA San Diego Healthcare System. She is a Clinical Professor at the Hahn School of Nursing and Health Sciences in San Diego, California and a Hartford Gerontological Nurse Leader. Dr. Dellefield has worked as a Director of Nursing, Director of Staff Development, Infection Control Nurse, staff nurse, and Minimum Data Set Nurse Coordinator over the past 25 years in San Diego county nursing homes. Her research area of interest includes pressure ulcer prevention in nursing homes, registered nurse practice in nursing homes, evidence-based practice, and the care planning process. Dr. Dellefield has written numerous articles in peer reviewed journals and book chapters.

Shawkat Dhanani, MD

Dr. Dhanani is a Clinical Professor of Medicine at UCLA and Associate Chief of Staff for Geriatrics and Extended Care at the VA Greater Los Angeles Healthcare System.

He is also the Director of Geriatric Evaluation & Management Unit at the VA Greater Los Angeles Healthcare System and is fellowship trained in both Geriatric and Pulmonary Medicine.

David Farrell, MSW, LNHA

David Farrell, M.S.W., L.N.H.A., is a licensed nursing home administrator who has spent his entire career in the long-term care profession. He started as a certified nursing assistant in order to earn extra money while attending college. That experience inspired him to pursue a Master's degree in Social Work with a concentration in Gerontology and Administration from Boston College. In the 25 years he has served as a nursing home administrator and regional director of operations, David has advocated for patient-centered care using quality improvement practices. A published author and member of the Board of Directors at the Pioneer Network, his award winning book, "Meeting the Leadership Challenge in LTC: What You Do Matters!" co-authored with Barbara Frank and Cathie Brady, has received widespread acclaim. Currently, David is the Senior Director of The GREEN HOUSE Project where he helps spread the evidence-based Green House Model across the U.S.

Rebecca Ferrini, MD, MPH, CMD

Medical Director, Edgemoor DP SNF

Rebecca L. Ferrini, MD, MPH, CMD is the full-time medical director of Edgemoor Hospital DP SNF in Santee, California, a government run 192-bed facility which cares for a younger long-term care population with extensive physical, psychosocial and psychiatric challenges. She was honored in 2009 as the AMDA Medical Director of the Year for her role in improving the quality of care at the facility. She has special interest in consent and capacity, Huntington's Disease, and behavioral management.

Timothy Gieseke, MD, CMD

Dr. Gieseke graduated AOA from UCI in 1076 and then completed a straight Internal Medicine at UCD, Sacramento Medical Center. Since 1979, he has practiced internal medicine in Santa Rosa with an emphasis on gerontology and palliative care. He left his office practice in 2005 to focus full time on LTC medicine. He teaches LTC medicine at the Sonoma County UCSF affiliated Family Medicine Residency where he is an Associate Clinical Professor. He is a past Associate Medical Director for Sutter VNA Hospice. He is a CMD and has been a Medical Director of CCRC since 1986 and is currently a Medical Director for 4 other SNFs.

He was President of CALTCM (California Association of Long Term Care Medicine) July 2005-2007, and is the Chairperson of the Education committee since last May and was the Chair from July 2008 to July 2010. He is a member of the POLST physician leadership council and was a member of the state taskforce for developing the CARE recommendations for LTC. CARE stands for Compassion and Respect at the End of Life. He has presented on Culture Change, the POLST, the CARE Recommendations, and Diabetes care at CALTCM annual meetings and the POLST/CARE at AMDA annual meetings. He has been involved in CARE Transition projects in Sonoma County and has been a faculty participant in INTERACT workshops and subsequent implementation projects.

He has been interested in international medicine since participating in a medical project in Ecuador in 1990. He subsequently has been a participant on 16 medical educational projects in Albania and 2 in Pristina, Kosovo.

Janice Hoffman, PHARM.D. CGP, FASCP

Dr. Janice Hoffman is a Certified Geriatric Pharmacist and a Fellow of the American Society of Consultant Pharmacist. She is an Associate Professor of Pharmacy Practice and Administration for Western University of Health Sciences and her clinical practice sites are S+AGE clinic and at Jewish Home for the Aging where she is a clinical consultant. She received her Pharm.D. from the University of Southern California and completed a specialty Residency in Clinical/Administrative Psychiatric Pharmacy Practice with an emphasis in geriatrics from the University of Maryland at Baltimore. She is currently President for the American Society of Consultant Pharmacists — California Chapter and on the Board of Directors for the Academy of Long-Term Care Pharmacists as well as the Editorial Review Committee for the California Pharmacists Association. Her areas of interest and research include: geriatric psychiatry, interdisciplinary health care teams and complementary herbal medications.

James Jordan

Administrator, Asbury Park Nursing & Rehab

Wendy Liu, RN, BSN, PHN

Wendy Liu is a Registered Nurse at Edgemoor Skilled Nursing Facility in Santee, California. Ms. Liu has worked in long-term care facilities for four years, and she loves to work with the geriatric population. Her passion in helping the elderly stemmed from living and caring for her grandparents while she was a child.

Born in China, her family immigrated to the United States in 1990. Ms. Liu was raised in the City of Alhambra in the Los Angeles Area. Ms. Liu's education includes undergraduate degrees in Biochemistry from UCLA and Nursing from Azusa Pacific University, and a Master's degree in Biochemistry from Cal State Los Angeles. Her hobbies include eating out with her husband, watching Chinese dramas, and visiting social media websites on the internet. Ms. Liu's goals are to strengthen and utilize her skills in challenging positions which will afford advancement and professional growth.

Ken Lund, CEO

As CEO of Shea Family since 2010, Ken transitioned a traditional custodial based nursing company into a leading edge post-acute provider offering a single point of entry to a full array of services throughout the healthcare continuum. With over 30 years of experience in top management industries ranging from banking, real estate to nationwide distribution, Ken has spent the last decade revitalizing senior living and skilled nursing companies using a lifestyle and service based approach. Accomplishments have included: As CEO of Westlake Senior Living, increasing the market value from \$50M to \$120M in less than two years by changing their industry paradigm. Over the same period, occupancy rates climbed from 65% to 98% and customer satisfaction increased from 50% to 95%. While at Shea, he has repositioned the company into a true post-acute recovery continuum, by adding complementary businesses and support services that function as independent profit centers while enhancing continuity of care. Ken has a BBA in Finance and Human Resources from Pacific Lutheran University in Tacoma, WA.

James Mittelberger, MD, MPH, CMD

Dr. James Mittelberger MD MPH CMD FACP has 30 years of ongoing active clinical practice in the fields of Internal Medicine, Geriatric Medicine and Palliative Care and Hospice. He has over 20 years experience as Chief of a Division of Geriatrics and Palliative Care at the Alameda County Medical Center including specialty geriatrics & dementia clinics. clinical experiences include over 25 years as a nursing home medical director, physician home care, hospitalist medicine. Leadership and management roles have included health clinic medical director, medical staff president, President of Oakcare Medical Group, a multi-specialty medical group, Interim CEO of the Alameda County Medical Center, founding board member and Chair of the Board of the Alameda Alliance for Health and regional CMO for a United Healthcare's Medicare division. His training includes an MPH in health services, a faculty development fellowship in Clinical Ethics, and a CHCF leadership fellowship. He is currently national CMO of the Optum Palliative and Hospice Care and a Senior medical director for Optum as well as CALTCM President.

Dan Osterweil, MD, FACP, CMD

Dan Osterweil, MD, FACP, Msc Ed., CMD, Vice President/Medical Director, SCAN Health Plan and Professor of Medicine at UCLA, completed a geriatrics fellowship at UCLA. Dr. Osterweil is the founder of the Specialized Ambulatory Geriatric Evaluation (S+AGE™) Clinic, a community-based, geriatric assessment center in Sherman Oaks. He is the Emeritus-editor of the Journal of the American Medical Directors Association (JAMDA) in which he has founded. He is a member of the editorial board of Caring for the Ages. Dr. Osterweil co-authored two editions of *Medical Care in the Nursing Home*, is the co-editor of Comprehensive Geriatric Assessment, and has published over 60 articles in peer-reviewed journals. His areas of expertise include cognitive and functional assessment, management of dementia, and continuous quality improvement in the nursing home, planning and implementation of the work processes in the nursing home, in-depth knowledge of nursing home state and federal regulations, and practice innovations. Dr. Osterweil is Director of a UCLA training program entitled Leadership and Management in Geriatrics (LMG) and Associate Director of the Multicampus Program in Geriatrics and Gerontology at UCLA (MPGMG).

Karl Steinberg, MD, CMD

Dr. Karl Steinberg is an experienced clinician with over 20 years in practice in San Diego County. He is a geriatrician and board-certified family physician with a subspecialty certification in hospice and palliative medicine. He serves as chief medical officer for Shea Family Health, an El Cajonbased nursing home and post-acute care chain, medical director of two other skilled nursing facilities, Kindred Village Square and Life Care Center of Vista, and medical director of Hospice by the Sea in Solana Beach. Dr. Steinberg has been a nursing home medical director and hospice medical director since 1995 and is probably best known for taking his dogs on rounds with him almost every day.

Dr. Steinberg got his undergraduate degree in biochemistry and molecular biology from Harvard in 1980, then taught high school in New York City for three years. He attended medical school at The Ohio State University, graduating in 1987, then completed his family medicine residency at UCSD in 1990. Dr. Steinberg serves as voluntary faculty and community preceptor for UCSD and Naval Hospital Camp Pendleton's family medicine residency programs as well as for Samuel Merritt's P.A. program, Point Loma Nazarene's Clinical Nurse Specialist program, and others. He also has an appointment as adjunct faculty for Case Western Reserve University's graduate school of biomedical engineering, where he teaches a course on the U.S. healthcare system.

(Dr. Steinberg's Bio is continued on the next page)

Karl Steinberg, MD, CMD (continued)

Dr. Steinberg is the Editor-in-Chief of *Caring for the Ages*, a monthly periodical with a print circulation of 25,000, on behalf of the American Medical Directors Association (AMDA). He is on AMDA's board of directors and serves as vice chair of AMDA's Public Policy Committee, as well as vice chair of the Compassionate Care Coalition of California. He is secretary and past president of the California Association of Long Term Care Medicine (the California chapter of AMDA, called CALTCM). Dr. Steinberg is also CEO of Stone Mountain Medical Associates, Inc., a consulting company, and serves as an expert consultant in legal, regulatory, quality and risk management matters.

Among Dr. Steinberg's professional interests are advance care planning, palliative care, care transitions, dementia, depression, bioethics and addiction medicine. In his extensive spare time, Dr. Steinberg enjoys playing tennis and guitar, traveling, photography, hanging out with his dogs (including taking them on nursing home rounds), and running on a treadmill while playing Words With Friends and listening to classic rock.

Jennifer Wieckowski, MSG

Program Director, Care Transitions Health Services Advisory Group

Jennifer Wieckowski currently serves as Program Director, Care Transitions, for Health Services Advisory Group of California, the Medicare Quality Improvement Organization. In this position, she is responsible for working with communities throughout California to improve care transitions across health care settings and reduce statewide readmissions. Her previous role at HSAG was the Director, Nursing Homes, Patient Safety in which she directed and implemented quality improvement activities with nursing homes throughout the state. Prior to joining HSAG, Ms. Wieckowski managed several federal Administration on Aging and National Council on Aging research projects of the California Health Innovation Center at Partners in Care Foundation investigating the delivery of evidence-based disease prevention programs throughout California. Jennifer's passion for the aging field began at the age of eleven when she began volunteering in adult day health care programs and nursing homes. After volunteering for seven summers at multiple healthcare settings, Jennifer pursued her Bachelor of Science Degree from Cornell University in Human Development and Family Studies, with a certificate in Gerontology, and her Master of Science Degree in Gerontology from the University of Southern California. She resides in Valencia, California with her husband, Kris, daughter Allison (age four) and twin 18 month olds, Nick and Kelly.

Faculty and Planner Disclosures

Notice of Incorrect Disclosure

At the CALTCM 40th Annual Meeting - Innovation to Action: Care of Wounds, Dementia, and COPD, presented on May 2 - 3, 2014, incorrect information appeared in the Faculty and Planner Disclosures, and in COPD Q&A Panel Discussion. These sections should have contained the following information: "Dr. Steinberg has received honoraria for being on the non-branded speakers bureau for Boehringer Ingelheim. No other faculty or planners have any relevant financial relationships with a commercial interest to disclose. Activity planners have resolved the potential conflict of interest and determined the presentation is without bias."

Faculty and Planner Disclosures

It is the policy of California Association of Long Term Care Medicine (CALTCM) to ensure balance, independence, objectivity, and scientific rigor in all of its sponsored educational programs. All faculty participating in any activities which are designated for *AMA PRA Category 1 Credit(s)* ™ are expected to disclose to the audience <u>any</u> real or apparent conflict(s) of interest that may have a <u>direct bearing on the subject matter</u> of the CME activity. This pertains to relationships with pharmaceutical companies, biomedical device manufacturers, or other corporations whose products or services are related to the subject matter of the presentation topic. The intent of this policy is not to prevent a speaker with a potential conflict of interest from making a presentation. It is merely intended that any potential conflict should be identified openly so that the listeners may form their own judgments about the presentation with the full disclosure of the facts. It remains for the audience to determine whether the speakers' outside interests may reflect a possible bias in either the exposition or the conclusions presented.

The following faculty and planners have indicated any affiliation with organizations which have interests related to the content of this conference. This is pointed out to you so that you may form your own judgments about the presentations with full disclosure of the facts. All conflicts of interest have been resolved in accordance with the ACCME's Standards for Commercial Support.

Faculty and Planners	Affiliation/Financial Interest	Name of Organization
Debra Bakerjian, PhD, RN, FNP	National Advisory Board	Omnicare Pharmacy
	Member National Quality Forum	Common Formats
Joseph Bestic, NHA, BA	None	
Mira Cantrell, MD	None	
Jodi Cohn, Dr. P.H.	None	
Heather D'Adamo	None	

Faculty and Planners (Continued)	Affiliation/Financial	Name of Organization
Mary Ellen Dellefield, PhD	None	
Shawkat Dhanani, MD, MPH	None	
David Farrell, MSW, LNHA	None	
Rebecca Ferrini, MD, MPH, CMD	None	
Timothy Gieseke, MD, CMD	None	
Janice Hoffman, Pharm.D, CGP, FASCP	Grant	Novartis
Barbara Hulz	None	
Ashkan Javaheri, MD, CMD	None	
Jim Jensen, MHA, MA	None	
James Jordon	None	
Wendy Liu, RN	None	
Ken Lund	None	
Renee McNally	None	
James Mittelberger, MD, MPH, CMD, FACP	None	
Sheryl Nespor, PhD, FNP	None	
Dan Osterweil, MD, FACP, CMD	None	
KJ Page, RN, NHA, ND	None	
Glenn Panzer, MD	None	
Rajneet Sekhon, MD	None	
Karl Steinberg, MD, CMD*	Non-Branded Speakers Bureau*	Boehringer Ingelheim*
Jennifer Wieckowski, MSG	None	

*REVISED JUNE 2014



Program Schedule – Friday May 2, 2014 QAPI: Care of Wounds

Moderator: Dan Osterweil, MD, FACP, CMD

11:00 a.m. Registration/Exhibits Open

11:45 a.m. **Industry Supported Lunch**

1:00 p.m. Welcome & Introductions - James Mittelberger, MD, MPH, CMD, FACP

1:10 p.m. **Opening Comments -** Timothy Gieseke, MD, CMD

1:15 p.m. **QAPI Overview -** David J. Farrell, MSW, LNHA

1:45 p.m. **Wound Diagnosis and Management - Workshop**

Wound Diagnosis and Management - Case Study Presentation Wound Diagnosis and Management - Small Group Discussion

Debra Bakerjian, PhD, RN, FNP, FAANP

2:30 p.m. Break

3:00 p.m. Wound Diagnosis and Management - Interactive Lecture

Debra Bakerjian, PhD, RN, FNP, FAANP

3:40 p.m. Pressure Ulcer Prevention - Mary Ellen Dellefield, PhD

4:00 p.m. **Action Planning Session - Wound Care**

4:30 p.m. **Q&A Panel Discussion - QAPI and Wound Care**

Debra Bakerjian, PhD, RN, FNP, FAANP; Mary Ellen Dellefield, PhD;

David J. Farrell, MSW, LNHA; James Jordan

5:30 p.m. **CALTCM Update**

6:00 p.m. Poster Session & Reception | Exhibits Close

7:00 p.m. **Industry Sponsored Dinner**



INNOVATION TO ACTION

Care of Wounds, Dementia and COPD

Program Schedule – Saturday May 3, 2014 Care of the Difficult Dementia Patient

Moderator: James Mittelberger, MD, MPH, CMD, FACP

7:00 a.m. **Exhibits Open** 7:00 a.m. **Breakfast** Welcome 8:00 a.m. **Care of the Difficult Dementia Patient Upon Admission** 8:05 a.m. Case Study (Admission Presentation) - Timothy Gieseke, MD, CMD Mock MDS Care Conference - Wendy Liu, RN Small Group Discussions - Rebecca Ferrini, MD, MPH, CMD 9:00 a.m. **Care Planning for Difficult Patients** Mary Ellen Dellefield, PhD 9:20 a.m. **Break/Exhibits** 9:50 a.m. Reducing Inappropriate Antipsychotic Use in Dementia Care Janice Hoffman, PharmD, CGP, FASCP 10:20 a.m. Difficult Dementia Cases, a Facility Specific Approach Rebecca Ferrini, MD, MPH, CMD 11:00 a.m. **Action Planning Session - Dementia Care** 11:25 a.m. **Q&A Panel Discussion - Dementia Care** Mary Ellen Dellefield, PhD; Rebecca Ferrini, MD, MPH, CMD; Timothy Gieseke, MD, CMD; Janice Hoffman, Pharm.D., CGP, FASCP; Wendy Liu, RN

Program Schedule – Saturday May 3, 2014 Improving COPD Care in Long Term Care

Moderator: Karl E. Steinberg, MD, CMD

12:00 p.m.	Exhibits
12:00 p.m.	Industry Supported Lunch
1:00 p.m.	CALTCM Awards
1:30 p.m.	Expanding Incentives to Improve Care Jennifer Wieckowski, MSG
1:45 p.m.	Improving COPD Care in Long Term Care Timothy Gieseke, MD, CMD
2:05 p.m.	COPD Care in Older Adults - Acute & Long Term Care Setting Shawkat Dhanani, MD, MPH
2:45 p.m.	Break/Exhibits
3:15 p.m.	Quality and Efficiency Care Model Ken Lund
3:40 p.m.	Green House Model for Post-Acute Care David J. Farrell, MSW, LNHA
4:15 p.m.	Action Planning Session - COPD
4:40 p.m.	Q&A Panel Discussion: COPD Care and Integrated Care Models Shawkat Dhanani, MD, MPH; David J. Farrell, MSW, LNHA; Timothy Gieseke, MD, CMD; Ken Lund; Jennifer Wieckowski, MSG